

ELECTRIC STORAGE HEATERS

If your property currently uses electric heaters or inefficient electric storage heaters for space heating, installing new high heat retention electric storage heaters (ESH) will save money on your energy bills and reduce carbon emissions.

What we will do

- Installation of ESH: Our team will install new high heat retention electric storage heaters at your property. The quantity will be agreed upon prior to booking the installation.
- Removal of Existing Heaters: We will remove all existing electric storage heaters if you have them. Please note that it is a condition of funding that all existing storage heaters are removed.
- No Installation in Bedrooms: We do not install ESH in bedrooms, as heat emitted during the day can cause bedrooms to become overheated.
- Professional Conduct: Our installers will be polite and courteous at all times, treating your home with respect and ensuring they clean up after themselves.

Duration and Guarantee

- Timeframe: The work typically takes 1-2 days to complete, depending on the size of your property and the complexity of the installation.
- Guarantee: The installation comes with a 2-year insurance-backed guarantee, registered on the Trustmark Data Warehouse.

What We Need From You

- Be Available: Ensure you are home at the time of the appointment and provide convenient access for our installers. If parking permits are required, please arrange them in advance.
- Dual Tariff Electricity Feed: Please ensure that your utility provider has set you up on a dual tariff electricity rate, sometimes referred to as Economy 7.
- Special Requirements: Please communicate any special requirements or access issues to our office team in advance.
- Technical Monitoring: From time to time, technical monitoring is carried out on behalf of Trustmark to ensure industry standards are maintained. Please allow access for this if possible. We welcome independent checks for quality and consistency.
- Spread the Word: Help us reach more people by spreading the word about Carbon Rewind. We aim to assist as many people as we can.
- Enjoy the Benefits: Sit back and enjoy the warmth and savings on your fuel bills, knowing that this work will reduce carbon emissions.

For full terms and conditions, please refer to our website: www.carbonrewind.com/terms



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